Covid-19 & Support for Customers

Due to government guidelines and to keep our staff and customers safe, MHA office is closed until further notice; and all MHA staff are now working from home.

Getting in touch
We are still able to deliver essential services to our customers via telephone, email and text. We are here to support you! **Telephone: 01274 771144 Email: info@manninghamha.co.uk**

Repairs
We will only be carrying out emergency repairs that are a health and safety risk. We will also be doing our gas safety checks, electrical tests and fire alarm tests in communal blocks.

Courtesy Calls
MHA staff are making continued courtesy calls to all our customers, ensuring everyone is safe and well and if there is any support you need.

Advice & Support
Vulnerable and self-isolating customers are being provided with on-going advice and support from MHA staff and our partners. So, if you need help, please let us know.

Rents & Welfare Benefits
Those customers that are facing financial hardship are being supported by the Income Team and the Welfare Benefits & Financial Support Officer for support with making continued rent payments and claiming welfare benefits

Gas/Electric/Water Payments
If you are struggling with your energy payments, individual energy suppliers are running several support schemes. Get in touch with your supplier if you are struggling with payments and/or struggling to get to the shop to purchase prepayment top ups.

MHA Website
The MHA website is constantly being updated with all information and support services for all customers.

Bradford Council Helpline – Coronavirus Support for vulnerable people
If you require any additional support due to the Coronavirus/Covid-19 pandemic, you can contact the Bradford Council Covid-19 helpline on 01274 431000

The Bradford Council contact centre is open: Monday - Friday 8am - 6pm
Saturday - Sunday 10am - 4pm
https://www.bradford.gov.uk/health/health-advice-and-support/coronavirus-covid-19-advice/