



Meeting of the Customer Panel

To be held at Carlisle Business Centre, Bradford

at 6pm on 15 April 2026

Agenda

Refreshments will be served at 5:30pm

No.	Time	Item	Presenter
1.	18:00	Minutes and Action Tracker from the previous meeting 20 January 2026	Chair
2.	18:05	Welfare Benefits & Financial Support	Welfare Benefits & Financial Support Officer
3.	18:15	Hope Avenue - Scheme Activities Update	Scheme Champion
4.	18:25	Community Investment and Engagement Activities <ul style="list-style-type: none"> • Community Development • Tenant Engagement • Sport & Wellbeing 	Manager of Community Investment
5.	18:35	Performance Report <ul style="list-style-type: none"> • ASB • Complaints • Damp, Mould & Condensation • Cyclical planned works 	Neighbourhoods Team Leader Property Asset Manager
6.	18:45	You said we did	Neighbourhood Team Leader
7.	18:55	£500 Grant – How to apply	Neighbourhood Team Leader
8.	19:05	Growth & Development – tell us about your ideal home	Head of Development, Regeneration & Growth
9.	19:15	Scrutiny Forum – call for volunteers DMC Report Update	Chair Property Asset Manager



10.	19:20	Policies for review <ul style="list-style-type: none">• Aids & Adaptations• Electrical Safety	Property Asset Manager
11.	19:30	Questions from the Tenants	Chair