



Meeting of the Customer Panel

To be held at 6pm, Wednesday 10 June 2026

At Grange Interlink Community Centre

Agenda

Refreshments will be served at 5:30pm

No.	Time	Item	Presenter
1.	18:00	Introduction	Chair
2.	18:05	Internal Audit Plan 2026/27	Director of Operations
3.	18:10	Welfare Benefits & Financial Support	Welfare Benefits & Financial Support Officer
4.	18:20	Community Investment and Engagement Activities	Manager of Community Investment
5.	18:30	You said we did	Neighbourhood Team Leader
6.	18:35	Performance Report - Neighbourhoods	Neighbourhoods Team Leader
7.	18:45	Performance Report - Property	Head of Property Service
8.	18:50	Domestic Lift Servicing	Head of Property Service
9.	19:05	Customer Panel Terms of Reference	Head of Governance and Regulatory Compliance
10.	19:10	Tenant Scrutiny Forum – Call for volunteers	Head of Governance and Regulatory Compliance
11.	19:15	Data Protection Complaints Policy	Head of Governance and Regulatory Compliance
12.	19:20	Questions from the Tenants	Chair