



Meeting of the Tenant Forum

To be held at 6pm, Wednesday 30 September 2026

At Grange Interlink

Agenda

Refreshments will be served at 5:30pm

No.	Time	Item	Presenter
1.	18:00	Introduction	Chair
2.	18:05	Welfare Benefits & Financial Support	Welfare Benefits & Financial Support Officer
3.	18:10	Community Investment and Engagement Activities	Manager of Community Investment
4.	18:25	Tenants Newsletter and Other Social Media Communication	Manager of Community Investment
5.	18:35	You said we did	Head of Housing Services
6.	18:45	Performance Report - Neighbourhoods	Head of Housing Services
7.	18:55	Planned Maintenance (Component Replacement) Update	Head of Property Service
8.	19:05	Performance Report - Property	Head of Property Service
9.	19:15	Compensation policy	Head of Housing Services
10.	19:30	STAIRs policy	Head of Governance and Regulatory Compliance
11.	19:45	Questions from the Tenants	Chair